Warranty

Loadstar Sensors warrants the products covered hereby to be free from defects in material and workmanship. Loadstar Sensors liability under this guarantee shall be limited to repairing or furnishing parts to replace, f.o.b. point of manufacture, any parts which within 90 days from date of shipment of said products from Loadstar Sensors plant, fail because of defective workmanship or material performed or furnished by Loadstar Sensors.

The foregoing is buyer’s sole remedy and is in lieu of all warranties, expressed or implied, including those of merchantability and fitness for a particular purpose. In no event shall Loadstar Sensors be liable for consequential, special, or indirect damages.

As a condition hereof, such defects must be brought to Loadstar Sensors attention for verification when first discovered, and the material or parts alleged to be defective shall be returned to Loadstar Sensors if requested. Loadstar Sensors shall not be liable for transportation or installation charges, for expenses of Buyer for repairs or replacements or for any damages from delay or loss of use for other indirect or consequential damages of any kind. Loadstar Sensors may use refurbished products or equivalent products of improved designs to replace any product returned under this warranty. This guarantee shall not apply to any material which shall have been repaired or altered outside of Loadstar Sensors’s plant in any way, nor to any defect due in any part to misuse, negligence, accident or any cause other than normal and reasonable use.

In consideration of the forgoing guarantees, all implied warranties are waived by the Buyer. Loadstar Sensors does not guarantee quality of material on parts specified or furnished by Buyer, or other parties designated by buyer, if not manufactured by Loadstar Sensors. If any modifications or repairs are made to this equipment without prior factory approval, the above warranty becomes null and void.

Calibration

Our load cells are calibrated in our facility under optimal environmental conditions. The accuracy and other specifications in our data sheets, catalog, website and quotations are provided for the sensor as calibrated in our facility and not for the final application in which the sensor may be used. The sensor performance may change from specified accuracy values depending on the particular method of use and the environmental conditions under which the sensor is used. Loadstar sensors assumes no responsibility whatsoever for actual performance during use and disclaims any express or implied warranty, relating to accuracy and/or use of Loadstar Sensors products in your application.

Loadstar Sensors recommends that you recalibrate the sensors every six months BUT at least once a year. If the sensor is used in continuous mode of operation for thousands of cycles per month - then we highly recommend that you recalibrate the sensors every quarter for optimum accuracy and performance.

Please contact our sales team at sales@loadstarsensors.com or 510-623-9600 to schedule recalibrations periodically.

Repair Policy

A nonrefundable analysis charge of $150.00 will be made on each out-of-warranty product returned to Loadstar Sensors for repair. Loadstar Sensors will provide a repair quotation based upon the analysis. The $150.00 will be applied towards the repair cost of the instrument/transducer. If repair is not required, the instrument/transducer will be returned to the customer and any shipping charges will be billed to the customer.

The maximum repair price will be billed at seventy percent (70%) of the current catalog price.

For all communication about Repair Order Status or pricing, please contact the Loadstar Sensors Customer Service at sales@loadstarsensors.com or 510-623-9600.

WARNING

MISUSE OF DOCUMENTATION

- The information presented on the website, catalog, manual or specifications sheets are for reference only.
- Complete installation, operation and maintenance information is provided in the instructions supplied with each product.

Failure to comply with these instructions could result in death or serious injury.

WARNING

PERSONAL INJURY

- DO NOT USE these products as safety or emergency stop devices or in any other application where failure of the product could result in personal injury.

Failure to comply with these instructions could result in death or serious injury.

For more information about Force Sensing products, visit www.loadstarsensors.com or call 510-623-9600 Email inquiries to sales@loadstarsensors.com